

How To: Refresh the FileMaker Default Printer

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This information is based on Delta Financial Systems understanding of the current legislation. You should not rely solely on the information provided by Delta Financial Systems but should also form your own opinion as to the practical applications of the current legislation.

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Delta Financial Systems Ltd
EPIC
4 Barling Way
Nuneaton
CV10 7RH
Tel: 0845 6800142
Fax: 0845 6800652
Email: support@deltafs.co.uk

Overview

Sometimes the default printer set within FileMaker is either incorrect or it just needs refreshing to enable it to pick up a change in printer settings. This guide describes how to clear the existing settings ready to receive the new printer.

Note: The steps involve editing the operating system registry. Any registry changes made other than those documented below can have an adverse effect on your system. Additionally your IT support department may have disabled access to the registry in the first instance.

Refreshing the Default Printer

1. Close SIPP~Pro and/or SSAS~Pro.
2. Check that the correct printer in Windows is set to 'default' and that it has the correct settings.
3. Click '**Start > Run**' OR '**Start > Search**'.
4. Type '**regedit**' (without quotes) in to the dialog box and press enter.
5. Navigate to the following location within the registry editor:
`'HKEY_CURRENT_USER\Software\FileMaker\FileMaker Pro\5.5\Preferences'`.
6. In the right hand pane, delete the value 'Printer'.
7. Close the registry editor.
8. Open SIPP~Pro and/or SSAS~Pro and test the printer.